

DC Inverter Air Source Heat Pump

Instruction Manual

Model number: Pro10i Pro15i Pro20i Pro25i Pro30i



- Please read the manual carefully before installation and maintenance.
- Please keep this manual well for future reference.

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Part I: General Information

1.1 Caution

- 1. Ensure proper operation on the unit.
- 2. The unit must be installed and repaired by qualified technician.
- 3. A leakage protection switch must be installed near the unit.
- 4. Do not use any damaged cables and switches to avoid any leakage.
- 5. Do not open the electrical box of the unit without shutting off power supply.
- 6. Along transportation, don't incline the unit more than 45° in any direction.
- 7. Before maintenance, please shut off the power to the unit.
- 8. The unit is designed for outdoor installation, do not install it in a close space without good ventilation.
- 9. Do not install the unit near inflammable or explosive goods.
- 10. Do not block the air intake or outlet of the unit.
- 11. If there is no glycol (anti-freeze) in the system there is a power supply or pump failure, drain the system.
- 12. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- 13. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 14. The appliance shall be installed in accordance with national wiring regulations.
- 15. An all-pole disconnection device which has at least 3mm clearances in all poles, and have a leakage current that may exceed 10mA, the residual current device (RCD) having a rated residual operating current not exceeding 30mA, and disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
- 16. Keep safety distance between the unit and other equipment or structures according local norm, and ensure that adequate space for maintenance or service operations.
- 17. Power supply: the diameter of electrical cables must be suitable for the unit and the power supply

voltage must correspond with the value indicated on the units. All units must be earthed in conformity

with legislation in force in the country concerned.

18. Please attention that hot water produced by the unit is not to be used for drink.

1.2 Warning

- 1. Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- 2. The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater.)
- 3. Do not pierce or burn.
- 4. Be aware that refrigerants may not contain an odour.
- 5. Spaces where refrigerant pipes shall be compliance with national gas regulations.
- 6. Servicing shall be performed only as recommended by the manufacturer.
- 7. The appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
- 8. All working procedure that affects safety means shall only be carried by competent persons.

1.3 Requirements

1. Transport of equipment containing flammable refrigerants

Compliance with the transport regulations

2. Marking of equipment using signs

Compliance with local regulations

3. Disposal of equipment using flammable refrigerants

Compliance with national regulations

4. Storage of equipment/appliances

The storage of equipment should be in accordance with the manufacturer's instructions.

5. Storage of packed (unsold) equipment

Storage package protection should be constructed such that mechanical damage to the equipment inside the package will not cause a leak of the refrigerant charge.

The maximum number of pieces of equipment permitted to be stored together will be determined by local regulations.

6. Information on servicing

1) Checks to the area

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to

ensure that the risk of ignition is minimized. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

2) Work procedure

Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.

3) General work area

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

4) Checking for presence of refrigerant

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

5) Presence of fire extinguisher

If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

6) No ignition sources

No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be displayed.

7) Ventilated area

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

8) Checks to the refrigeration equipment

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If

in doubt consult the manufacturer's technical department for assistance.

The following checks shall be applied to installations using flammable refrigerants:

- The charge size is in accordance with the room size within which the refrigerant containing parts are installed;

The ventilation machinery and outlets are operating adequately and are not obstructed;

- If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant;

- Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;

- Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

9) Checks to electrical devices

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

• That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;

• That there no live electrical components and wiring are exposed while charging, recovering or purging the system;

• That there is continuity of earth bonding.

7. Repairs to sealed components

- During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
- Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc. Ensure that apparatus is mounted securely.

Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE: The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

8. Repair to intrinsically safe components

Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use. Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.

Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

9. Cabling

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

10. Detection of flammable refrigerants

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

11. Leak detection methods

The following leak detection methods are deemed acceptable for systems containing flammable refrigerants.

Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed.

Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

If a leak is suspected, all naked flames shall be removed/ extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

12. Removal and evacuation

When breaking into the refrigerant circuit to make repairs – or for any other purpose conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:

- · Remove refrigerant;
- Purge the circuit with inert gas;
- Evacuate;
- · Purge again with inert gas;
- Open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. The system shall be "flushed" with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task.

Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.

Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

13. Charging procedures

In addition to conventional charging procedures, the following requirements shall be followed.

- Ensure that contamination of different refrigerants does not occur when using charging equipment.

Hoses or lines shall be as short as possible to minimise the amount of refrigerant contained in them.

- Cylinders shall be kept upright.
- Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
- Label the system when charging is complete (if not already).
- Extreme care shall be taken not to overfill the refrigeration system.

Prior to recharging the system, it shall be pressure tested with OFN. The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

14. Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely.

Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

a) Become familiar with the equipment and its operation.

b) Isolate system electrically.

c) Before attempting the procedure ensure that:

• Mechanical handling equipment is available, if required, for handling refrigerant cylinders;

· All personal protective equipment is available and being used correctly;

• The recovery process is supervised at all times by a competent person;

· Recovery equipment and cylinders conform to the appropriate standards.

d) Pump down refrigerant system, if possible.

e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.

f) Make sure that cylinder is situated on the scales before recovery takes place.

g) Start the recovery machine and operate in accordance with manufacturer's instructions.

h) Do not overfill cylinders. (No more than 80 % volume liquid charge).

i) Do not exceed the maximum working pressure of the cylinder, even temporarily.

j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.

k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

15. Labelling

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

16. Recovery

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.

When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete

with pressure relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs. The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.

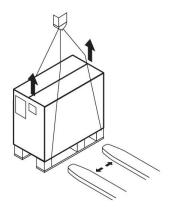
The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.

If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

Part II Installation

2.1 Transportation

Along transportation, don't incline the unit more than 45°in any direction. The unit in its packaging can be transported with a lift truck or hand truck.

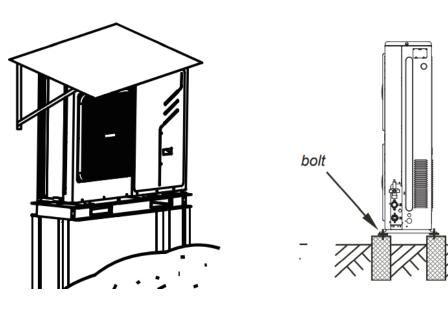


2.2 Installation site requirement

This unit is designed for outdoor installation, do not install it in a close space.

Please consider the condition as following factors when selecting installation site.

- The installation site should be large enough and well ventilation.
- The installation site should be convenient for water drainage.
- Select a smooth, horizontal site where it can support the weight of the unit.
- Do not install the unit where there is pollution, accumulation, fallen leaves or bad ventilation.
- Don't install the unit near inflammable or explosive goods.
- Install shockproof rubber pad under the unit.
- Recommended to install a canopy above the machine to prevent snow from falling on the evaporator, which will reduce the efficiency of the heat pump and increase the difficulty of frosting.
- Recommended that the pedestal of the unit is higher than 30cm to avoid snow or ice on the ground to reach the machine, or affect condensation water discharge of the unit and cause icing in the unit.
- Fasten the feet of this unit with bolts firmly to prevent it from collapsing in case of earthquake or strong wind.

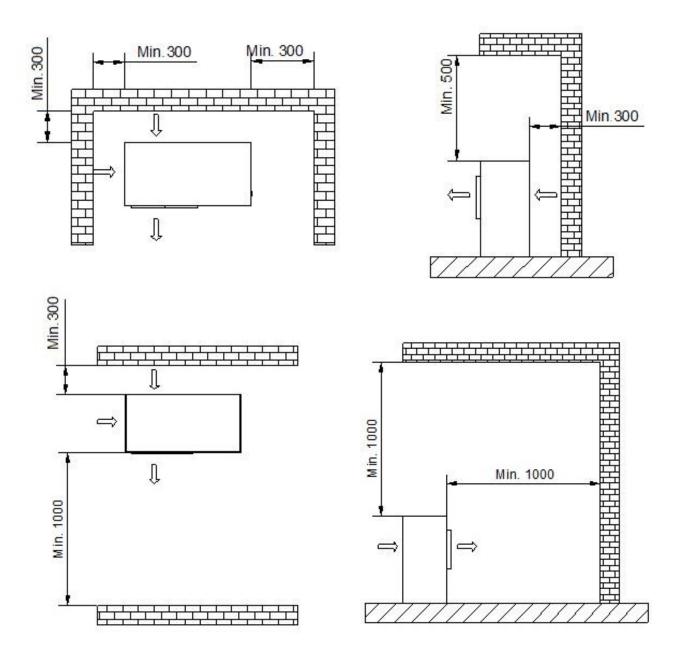


2.3 Minimum distance to wall

Air discharge

Minimum 1000mm to obstacles obstructing the air discharge.

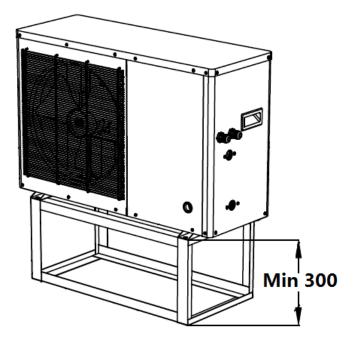
Minimum 3000mm to footpaths and patios due to the formation of ice, even when outside temperatures are above 0 °C



2.4 Clearance between outdoor module and ground

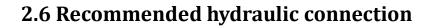
The minimum installation height must be 300mm.

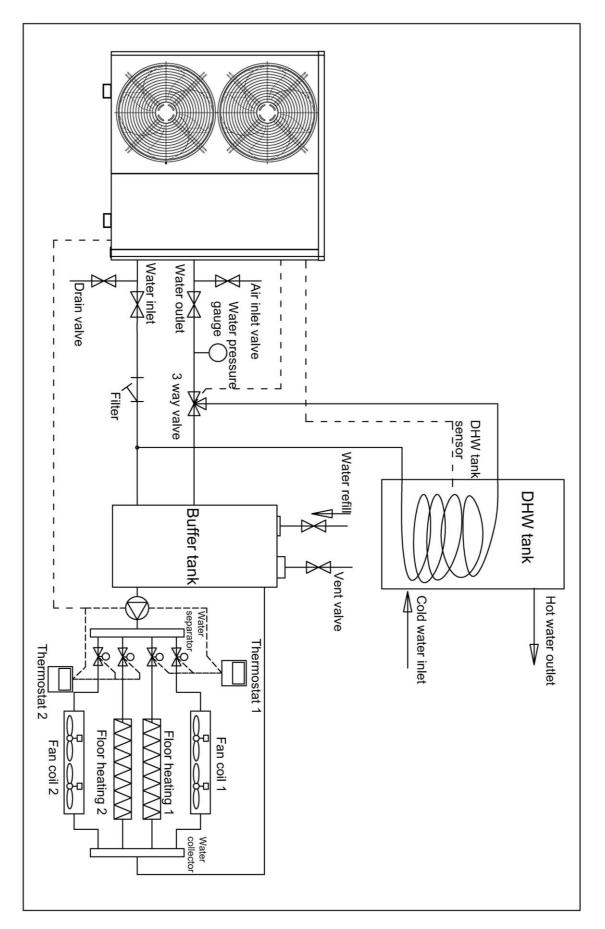
A canopy must be constructed over the outdoor module in areas with heavy snowfall.



2.5 Hydraulic system installation

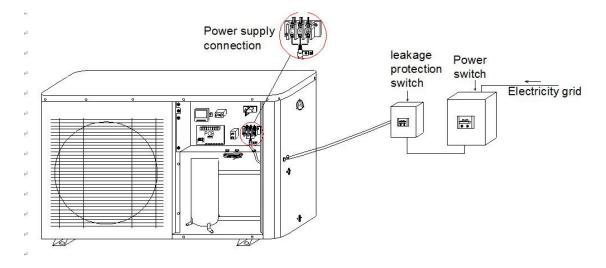
- 1. If sand and clay settle in the evaporator, circulation of chilled water may be blocked, and thus leading to freezing accidents, so water must be filtered.
- 2. The maximum water pressure cannot exceed 3 bar.
- 3. The maximum water temperature is 75°C according to safety device setting.
- 4. Drain taps must be provided at all low points of the system to permit complete drainage of the circuit during maintenance.
- 5. Air vents must be provided at all high points of the system. The vents should be located at points that are easily accessible for servicing. An automatic air purge is provided inside the unit. Check that this air purge valve is not tightened too much so that automatic release of air in the water circuit remains possible.
- 6. The hydraulic system must be equipped with expansion vessel.
- 7. The complete water circuit including all piping, must be insulated to prevent condensation during cooling operation and reduction of the heating and cooling capacity as well as prevention of freezing of the outside water piping during winter.
- 8. Depending on the expected lowest outdoor temperature, make sure the water system is filled with a concentration of glycol. If no glycol is added, the water must be drained out when there is a power failure.



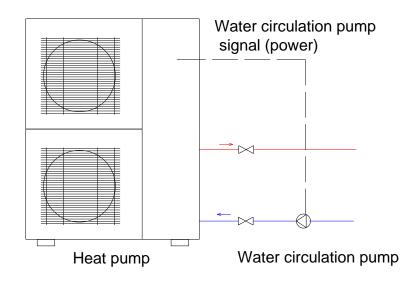


2.7 Electrical connection

- 1. Ensure proper operation of the unit, the unit must be installed and repaired by qualified technician.
- 2. A leakage protection switch must be installed near the unit.
- 3. Do not use any damaged cable and switch.
- 4. Do not open the electrical box without shutting off all power to the unit.
- All the wiring must meet the local electrical safety norm and performed by qualified electricians.
- Ensure that the heat pump water heater is well connected to the earth, do not disconnect the earth connection of the power in any condition.
- Provide a separate power supply which meets rated requirements for the unit.
- When the unit connects to the electricity network, there must be a short-circuit protection.
- Choose the suitable cable when use the power outdoor.
- Do not control the unit on or off by the main power switch.
- After finish installation, check before connect the unit to the power.



• Connect the signal (power) from PCB to water circulation pump.



The Specification of Power

Туре	Pro10i	Pro15i	Pro20i	Pro25i	Pro30i
Power supply	220-240V/1Ph	220-240V/1Ph	220-240V/1Ph	380-415V/3Ph	380-415V/3Ph
Circuit Breaker	25A	32A	32A	32A	32A
Power cables	2.5 mm2	4.0 mm2	4.0 mm2	2.5 mm2	2.5 mm2
Ground cables	2.5 mm2				

Following information is for reference, please subject to the local safety norm.

2.8 Trial operation

- The unit should only be operated by qualified technician.
- Please drain air inside hydraulic system before operation.
- The unit is designed according to the conditions as follows: the range of ambient temperature is -25°C~43°C and the range of water pressure is 0.15~0.8Mpa.

2.8.1 Preparation

The following items should be checked before startup:

- a. The heat pump should be connected completely.
- b. All valves that could impair the proper flow of the heating water in the heating circuit must be open.
- c. The air intake and air outlet paths must be cleared.
- d. The ventilator must turn in the direction indicated by the arrow.
- e. The settings of the heat pump controller must be adapted to the heating system in accordance with the controller's operating instructions.
- f. Ensure the condensate outflow functions.
- g. Drain the air inside hydraulic system.

2.8.2 Trial run

- Turn on the power, start up the unit by the controller, after 30 seconds, the unit (compressor) start to work, then observe whether the unit works normally.
- When you restart the unit, the compressor will start up after three minutes to protect the compressor.

2.8.3 Caution

When following happen during trial operation, please stop the unit immediately and cut off the power and contact with our authorized agent or maintenance technician.

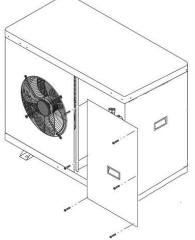
Fuse blown or protection activated frequently.

- The wire and switches are heated abnormally.
- Abnormal sounds coming from the unit.
- Abnormal smell comes out of the unit.
- Electricity leakage.

Part III Control System

3.1 Controller position

The controller is installed inside the unit before factory, open the front panel as following picture, you will find the controller.



There is 8 meters cable for the controller, it is allowable to move the controller to outside the unit, but avoid a place with sunshine and rain.

3.2 Controller introduction

3.2.1 Operation panel



3.2.2 Icon description

No.	Icon name	Icon	Description
1	ON/OFF		Turn on/off the unit
2	FUNCTION	Mode 88	Switch working mode
3	UP	+	Set temperature up
4	DOWN		Set temperature down
5	SET	Set	Enter setting
6	WORKING PARAMETER SETTING	Working parameter test	Enter working parameter setting
7	FORCED DEFROSTING	Forced defrosting	Turn on/off forced defrosting
8	FORCED POWER-ON HEATING	Forced power-on heating	Forced power-on heating
9	CURVE HEATING MODE	Curve heating mode	Turn on/off curve heating mode
10	RESTORE FACTORY SETTING	Restore factory	Restore factory setting
11	ONLY FOR TECHNICIAN OPERATION	To≒Tw ™	Please keep it in off status

12	CAPABILITY TEST	Capability test	Enter capacity test
13	COMMODITY	Commodity inspection	Enter commodity inspection
14	SWITCH FAHRENHEIT / CELSIUS	° F ⇔ °C Degrees Fahrenheit/Celsius	Switch Fahrenheit / Celsius
15	PARAMETER SETTING	Parameter setting	Enter parameter setting
16	TIMER SWITCH	Timer switch	Set timer
17	TROUBLESHOOTING	Troubleshooting	Check error code list
18	REMOTE CONTROLLER INFORMATION	Remote controller information	Check controller information
19	PARAMETER QUERY	parameter query	Parameter query
20	Remove WIFI connection	WIFI	Remove WIFI connection

Note: After power on, need to press the power button above the controller to turn it on. Slide to unlock after locking.

1. ON/OFF

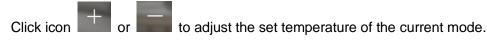
In unlock status, click icon 💛 to turn on/off the unit.

2. FUNCTION

In main menu, click icon

to switch working mode.

3. UP/DOWN



4. SET

Click icon Set to enter parameter and other settings.

5. TIME

Click the time in upper left corner of the screen, and enter the current time, click OK to confirm.

3.2.3 Working parameter setting



In set menu, click icon parameter test to enter working parameter setting.

Force defrosting



In working parameter setting menu, click icon Forced defrosting to turn on/off forced defrosting.

Force power-on heating

In working parameter setting menu, click icon

Curve heating mode



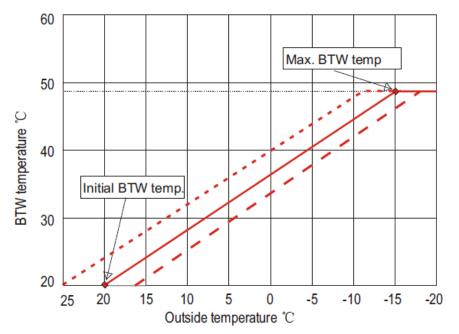
In working parameter setting menu, click icon

to turn on/off curve heating mode.

to forced power-on heating.

In curve heating mode, the unit runs according to heating curve.

The heating curve is the relationship between the heating system supply temperature and the outside air temperature. In the case of a heating curve, it is done automatically thanks to the weather-based control, which adjusts the supply temperature based on the outside temperature.



Item	Description	Default value	Unit	Range
b17	Set room temp	25	°C	15~25 ℃
b18	Initial BTW temp	20	°C	15~25 ℃
b19	Max. BTW temp	43	°C	24~50 ℃

Target buffer tank temp = Initial BTW temp + (Max BTM temp - Initial BTW temp) / 35 x (Set room temp - Outside temp)

For example, Set room temp = 25° C, Max BTW temp = 43° C, Initial BTW temp = 20° C

- a. When outside temp=20° C, Target buffer tank temp = 20+(43-20)/35x(25-20)=23° C
- b. When outside temp=0° C, Target buffer tank temp = 20+(43-20)/35x(25-0)=36° C
- c. When outside temp=-15° C, Target buffer tank temp = $20+(43-20)/35x(25+15)=46^{\circ}$ C

When Air temperature sensor failure, in OFF status, in DHW mode, and in cooling mode, the unit doesn't run according to heating curve.

When the unit is working in ECO mode, it only works according to the heating curve, can't set temperature by controller or App.

Restore factory setting

In working parameter setting menu, click icon [Restore factory] to restore factory setting.

Capability test

In working parameter setting menu, click icon

In working parameter setting menu, click icon

Commodity inspection



to enter commodity inspection mode.

to switch Fahrenheit/Celsius.

Switch Fahrenheit/Celsius

In working parameter setting menu, click icon

Parameter setting (only for technician operation)



In working parameter setting menu, click icon Parameter setting, enter password 6666 to enter parameter setting.

Item	Description	Default value	Unit	Range	Remark
01	Restart Water Temp. Difference for Heating/Hot Water	3	°C	0~15	
02	Restart Water Temp. Difference for Cooling	3	°C	0~15	
03	Heating Maximal Setting Temp.	75	°C	20~75	
04	Heating Minimal Setting Temp.	15	°C	10~20	
05	Cooling Maximal Setting Temp.	32	°C	20~60	
06	Cooling Minimal Setting Temp.	8	°C	8~20	
07	Water Compensation Temp.	0	°C	-9~9	
08	Circulation Pump Operation Mode	2		0~2	0: run 2 mins every b09 mins 1: run as compressor run 2: always run
09	Circulation Pump Interval	5	min	0~99	



to enter capability test mode.

	Running Time				
10	Inlet/ Outlet Water Temp.	40	°C	5~40	
10	Difference Protection Value	40	C	5~40	
11	Operation Mode	3		0~3	 0: heating 1: heating+DHW 2: heating+cooling 3: heating+cooling+DHW After setting, it needs to be powered off to take effect.
12	Lost Power Memory	1		0~1	0: off 1: on
13	Ambient Temp. to start E-heater	-15		-30~20	
14	Ambient Temp. to start EVI	8	1	0~10	
15	Fan Motor Type	0		0~3	0: DC 1: single speed 2: double speed 3: three speed After setting, it needs to be powered off to take effect.
16	Compensation Temp. Function	1		0~1	0: no 1: yes
17	Heating Curve Sliding Temp.	25	°C	15~25	
18	Curve Starting Temp.	20	°C	15~25	
19	Curve Maximal Temp.	43	°C	24~50	
20	Continuous Time Compensation for Defrosting Condition 1	0	min	-30~50	
21	Continuous Time Compensation for Defrosting Condition 2	0	min	-30~50	
22	Coil Temp. 1 When Allow Defrosting	0	°C	-30~30	
23	Coil Temp. 2 When Allow Defrosting	0	°C	-30~30	
24	Maximal Defrosting Time	12	min	6~16	
25	Coil Temp. 1 When Exit Defrosting	EE	°C	12~25	
26	Coil Temp. 2 When Exit Defrosting	5	°C	4~11	
27	Sterilization Cycle	144	h	0~9999	When set to 0, this function is not available

28	Sterilization Target Temp.	70	°C	1~99	
29	Hot Water Maximal Setting Temp.	55	°C		
30	Target Super Heat for Heating	EE	°C	0~10	
31	Target Super Heat for Cooling	EE	°C	0~10	
32	Interval Time for Main EEV	EE	s	30~90	
	Minimal Main EEV Steps for				
33	Cooling	EE	Р	50~480	
24	Minimal Main EEV Steps for	EE		50 400	
34	Heating		Р	50~480	
35	Main EEV Target Super Heat for	EE	°C	0~10	
00	Hot		C	0 10	
36	Main EEV Target Super Heat for	EE	°C	0~10	
	Cooling		_	0.10	
37	Reserved	0			
38	Target Super Heat for EVI	EE	°C	0~15	
39	Adjusting Interval Time for EVI	EE	S	30~90	
40	Reserved				
41	Reserved				
42	Low Wind Speed	EE		200~1000	
43	Moderate Wind Speed	EE		200~1000	
44	High Wind Speed	EE		200~1000	
45	Heating Max. Operating Temp.	55	°C	10~60	
46	Heating Min. Operating Temp.	-25	°C	-35~10	
47	Reserved	0			
48	Reserved	0		1~13	
49	Reserved	0		1~13	
50	Reserved	0		1~10	
51	Reserved	0		1~10	
52	Reserved	0		0~1	
53	Reserved	0	°C	0~5	
54	Reserved	0			
55	Cascade Quantities	1		1~8	
56	Unit Shown on Display	1		1~8	
57	Reserved	0			
58	Reserved	0			
59	Reserved	0			cure
60	Manual Mode	0		0~1	0: off 1: on

61	Compressor Manual Frequency		HZ	0~95	Default value is current running frequency
62	Main EEV Manual Steps		HZ	0~480	Default value is current running frequency
63	EVI EEV Manual Steps		Р	0~480	Default value is current running frequency
64	DC fan speed		Ρ	400~1000	Default value is current running frequency
65	Reserved				
66	Reserved				
67	Reserved				
68	Reserved				
69	Controlled by the power grid or not	0			
70	During peak electricity usage, the allowable operating time can be set after stop running 2 hours	60	min	3~240	
71	Set temperature of DHW mode during free electricity	54	°C	20~55	
72	Set temperature of heating mode during free electricity	72	°C	15~75	

Timer switch



In set menu, click icon switch to set timer. After setting the timer on/off time, select the timer.

Check error code list



In set menu, click icon Troubleshooting to check error code list.

Remote controller information



In set menu, click icon Remote controller to check controller information.

✤ Parameter query



In set menu, click icon reaction to enter parameter query.

Item	Description	Unit	Range	Remark
C0	DHW tank temperature	°C	-30~105	
C1	DHW Water Tank Temp.	Hz	0~99	
C2	Compressor Frequency	Α	-30~105	
C3	Compressor Phase Current	V	-30~105	*10
C4	DC Bus Voltage	°C	-30~105	
C5	IPM Module Temp.	V	-30~105	*10
C6	ACVoltage	A	-30~105	
C7	AC Current	W	-30~105	*100
C8	Compressor Power Input	RPM	-30~105	*10
C9	Fan Motor Speed	°C	-30~105	/10
C10	Suction Target Super Heat	°C	-30~105	
C11	Suction Actual Average Super Heat	Р	-30~105	*10
C12	Main EEV Steps	Р		*10
C13	EVI Steps	Кра	-30~105	*100
C14	High Pressure	°C	-30~105	
C15	High Pressure Saturated Evaporation Temp.	°C	-30~105	
C16	Exhaust Super Heat	Кра	-30~105	*100
C17	Low Pressure	°C	-30~105	
C18	Low Pressure Saturated Evaporation Temp.	°C	-30~105	
C19	EVI Super Heat Setting	°C	-30~105	
C20	EVI Super Heat Value	KPa	-30~105	*100
C21	EVI Lower Pressure	°C	-30~105	Low pressure saturated evaporation temperature in auxiliary circuit
C22	EVI Inlet Temp.	°C	-30~105	EVI suction temperature
C23	EVI Outlet Temp.	°C	-30~140	

C24	Exhaust Temp.	°C	-30~105	
C25	Coil Temp. for Heating	°C	-30~105	
C26	Ambient Temp.	°C	-30~105	
C27	Water Tank Temp.	°C	-30~105	
C28	Coil Temp. for Cooling	°C	-30~105	
C29	Inlet Water Temp.	°C	-30~105	
C30	Outlet Water Temp.	°C	-30~105	
C31	Suction Temp.		0: OFF; 1: ON	
C32	Cascade Connection Selection		0: OFF; 1: ON	
C33	Cascade State		0: OFF; 1: ON	
C34	Water Pump State			
C35	Fault Record 1			
C36	Fault Record 2			
C37	Fault Record 3			
C38	Fault record 4			

✤ WIFI control



In set menu, press icon for 3 seconds till "Start distribution network" appears in the upper left corner of the display.



- 1. Connect the mobile phone to WIFI, turn on the Bluetooth of the mobile phone, and open the Positioning of the mobile phone.
- 2. Scan the QR code, or search the App of "Smart Life" at the APP Store on mobile phone, download and



will display on your mobile phone.



- 3. Complete registration step by step if new user.
- 4. Power on the screen of controller of heat pump, App will automatically discover the device, click "Add".

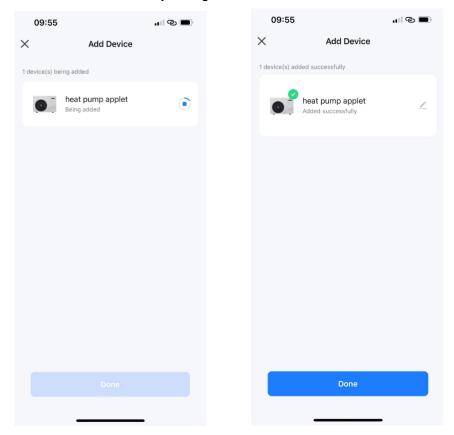


5. Enter the WIFI account and password that connected to the mobile phone, click "Next".

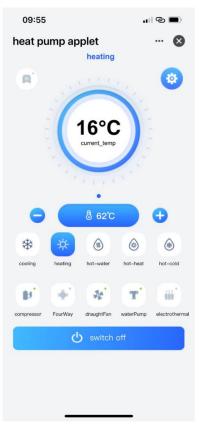
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6. The device automatically configures the network and is added successfully.



7. After the device is added, select the device on the home page to control the heat pump.

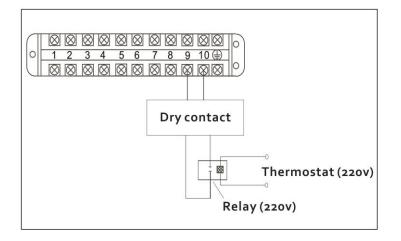


Dry contact

The dry contact should be short-circuited when not in use. Otherwise, the controller will fail in heating/cooling mode.

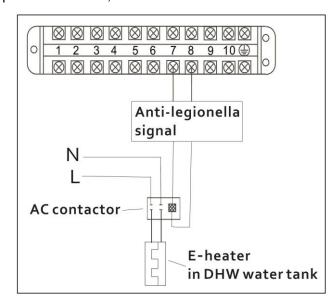
When the dry contact is connected to a thermostat, in heating/cooling mode, the unit will stop or startup according to the signal of the thermostat.

If the thermostat is a live device, installing a relay is required. Otherwise, it will burn out the PCB.



✤ Anti-legionella function

When connect the E-heater in DHW water tank to the Anti-legionella signal port, installing an AC contactor is required. Otherwise, it will burn out the PCB.



Parameter	Description	Default value	Unit	Range	Remark
27	Sterilization Cycle	144	h	0~9999	When set to 0, this function is not available
28	Sterilization Target Temp.	70	°C	1~99	

Work in series function

Multiple machines can be run jointly with work in series function. The master unit controls all slave units.

1. Take the controller (of all machines) out from port CN16 on PCB. Connect **signal wire** to CN16.

2. Set address

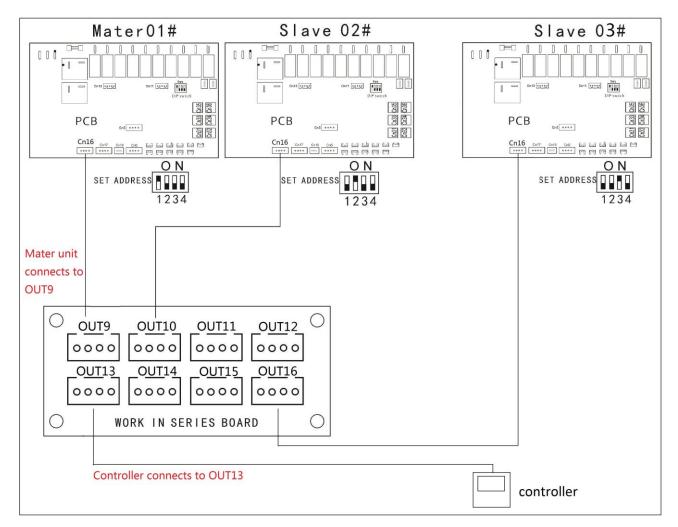
When several units work in series, every unit must be set address by switch bit (SW1) on PCB as following form.

Bit switch	Unit address						
Dit Switch	#1(master)	#2(slave)	#3(slave)	#4(slave)	#5(slave)	#6(slave)	#7(slave)
1	ON	OFF	OFF	OFF	ON	OFF	OFF
2	OFF	ON	OFF	OFF	OFF	ON	OFF
3	OFF	OFF	ON	OFF	OFF	OFF	ON
4	OFF	OFF	OFF	ON	ON	ON	ON

3. Use signal wire to connect to work in series board.



Master unit should be connected to OUT9, and controller should be connected to OUT13.



- 4. After wiring connection, set the quantity of machines work in series (Parameter 55) by controller.
- 5. Inquire parameters of machines work in series (Parameter 56).

SG ready

1. Connector on PCB

CN7 is for EUV signal of the power grid. CN8 is for SG signal of the power grid.

2. Parameters

Parameter	Description	Default value	Unit	Range	Remark
69	Controlled by the power grid or not	0		0~1	0: No, 1: Yes
70	During peak electricity usage, the allowable operating time can be set after stop running 2 hours	60	min	3~240	
71	Set temperature of DHW mode during free electricity	54	°C	20~55	
72	Set temperature of heating mode during free electricity	72	°C	15~75	

3. SG READY control

When parameter 69 set to 1, the heat pump can receive input signal from power grid.

Operation	EUV	SG	Description
mode	(CN7)	(CN8)	Description
Mode 1	1	0	Switch off heat pump for 120 mins, and switch on heat pump for
WOULD I		0	(parameter 70) mins. Repeat this cycle.
Mode 2	0	0	Switch on heat pump for 115 mins, and switch off for 10 mins.
	0	0	Repeat this cycle.
			Switch on until reach (parameter 71) at DHW mode, (parameter
Mode 3	0	1	72) at Heating mode. Auxiliary heating isn't allowed to be turned
			on.
			Switch on until reach (parameter 71) at DHW mode, (parameter
Mode 4	1	1	72) at Heating mode. Auxiliary heating is allowed to be turned
			on.

Remarks: 1 is ON, 2 is OFF.

Part IV Maintenance

Before performing any maintenance on the unit, you should turn the unit off first and shut off the power.

A well-maintained heat pump could save your energy costs and make the unit durable, but must be done by a qualified technician. Below are some tips for your reference to help your heat pump gives you optimum performance.

- 1. Turn the power off when the unit is being maintained.
- 2. Do not use petrol, naphtha, dissolvent and any other chemicals on the unit, otherwise, it may damage the surface. External heat pump parts can be wiped with a damp cloth and domestic cleaner.
- 3. Avoid leaning or putting objects on the device.
- Keep dry and drafty round the unit. Clean heat exchangers regularly (usually once per 1~2 months) to keep a good heat exchange efficiency.
- 5. If the unit will be shut down for a long time, you should drain the water in the pipe, turn the power off and cover it with protective cover, check it roundly before you start it again.
- 6. It is advised to use the phosphoric acid whose temperature is about 50∼60°C and consistency is 15% to clean the heat exchanger of the unit. First start the circulation pump to clean it for 3 hours, and then flush it with tap water for three times. Do not use any amyctic detergent to clean the heat exchanger and the tank.
- 7. Change the installation place

If the customer wants to change the site, please contact with the dealer or the local Customer Service for help.

Part V Trouble Shooting

Туре	Code	Description	Remark
	F0	Communication failure between PCB and driver board	 The signal line between PCB and driver board is open circuit, short circuit or wrong line sequence. Repair or replace the signal line. The PCB is damaged. Replace it. The drive board is damaged. Replace it.
	F1	Communication failure between controller and PCB	 The signal line between controller and PCB is open circuit, short circuit or wrong line sequence. Repair or replace the signal line. There is interference source near the unit. Remove the interference source or change the installation location of the unit. The controller is damaged. Replace it. The PCB is damaged. Replace it.
Failure (Display on screen)	F2	Abnormal start of compressor (Open-phase, phase stagger)	 Phase stagger of the compressor leads, two phases of them are exchanged. Open-phase of the compressor leads. Reconnect them. The drive board is damaged. Replace it.
	F3	Out of step of compressor	 Poor connection of compressor leads. Reconnect them. The drive board is damaged. Replace it.
	F4	IPM module failure	The drive board is damaged. Replace it.
	F6	Outdoor DC fan failure	 The outdoor DC fan is damaged. Replace it. The drive board is damaged. Replace it.
	EO	Inlet water temp sensor failure	 The sensor isn't connected well. Reconnect it. The sensor is damaged. Replace it. The PCB is damaged. Replace it.
	E1	Outlet temp sensor failure	 The sensor isn't connected well. Reconnect it. The sensor is damaged. Replace it. The PCB is damaged. Replace it.
	E2	After throttling temp sensor failure	 The sensor isn't connected well. Reconnect it. The sensor is damaged. Replace it.

			3. The PCB is damaged. Replace it.
			1. The sensor isn't connected well. Reconnect it.
	E3	Air suction temp sensor failure	2. The sensor is damaged. Replace it.
			3. The PCB is damaged. Replace it.
			1. The sensor isn't connected well. Reconnect it.
	E4	Outdoor coil temp	2. The sensor is damaged. Replace it.
		sensor failure	3. The PCB is damaged. Replace it.
			1. The sensor isn't connected well. Reconnect it.
	E5	Outdoor environment	2. The sensor is damaged. Replace it.
		temp sensor failure	3. The PCB is damaged. Replace it.
			1. The sensor isn't connected well. Reconnect it.
	E6	Exhaust temp sensor	2. The sensor is damaged. Replace it.
		failure	3. The PCB is damaged. Replace it.
		EVI return circuit air	1. The sensor isn't connected well. Reconnect it.
	E7	return temp sensor	2. The sensor is damaged. Replace it.
		failure	3. The PCB is damaged. Replace it.
			1. The sensor isn't connected well. Reconnect it.
	EA	Economizer inlet temp sensor failure	
			2. The sensor is damaged. Replace it.
			3. The PCB is damaged. Replace it.
		Indoor environment	1. The sensor isn't connected well. Reconnect it.
	EB	temp sensor failure	2. The sensor is damaged. Replace it.
		temp sensor failure	3. The PCB is damaged. Replace it.
		C Economizer outlet temp sensor failure	1. The sensor isn't connected well. Reconnect it.
	EC		2. The sensor is damaged. Replace it.
	_		3. The PCB is damaged. Replace it.
		Buffer tank sensor	1. The sensor isn't connected well. Reconnect it.
	ED	failure	2. The sensor is damaged. Replace it.
			3. The PCB is damaged. Replace it.
			1. The sensor isn't connected well. Reconnect it.
	EH	DHW water tank sensor	2. The sensor is damaged. Replace it.
		failure	3. The PCB is damaged. Replace it.
			1. The software of the PCB isn't matched.
	EE	Main board EE failure	
			2. The PCB is damaged. Replace it.
	EF	Driver board EE failure	1. The software of the drive board isn't matched.
			2. The drive board is damaged. Replace it.
Protection1	P7	High pressure switch	1. Insufficient water flow:
(Display on		protection	a. The water piping is blocked. Check the water

	1		
screen)			piping and clean the Y-type filter.
			b. There is air in the water piping. Vacuumize it.
			c. The power of circulation pump is insufficient.
			Change to a larger one.
			d. Scaling of heat exchanger. Use a special
			cleaning agent to clean it.
			2. The high pressure switch is damaged. Replace it.
			3. The fluorine system is blocked. Fix it.
			4. The PCB is damaged. Replace it.
			1. Refrigerant leakage. Check the leakage and repair it, vacuumize it and charge refrigerant as
			parameter table.
			2. The refrigerant is insufficient. Charge refrigerant
			as parameter table.
	P8	Low pressure switch protection	3. The low pressure switch is damaged. Replace it.
			4. The electronic expansion valve is damaged.
			Replace the electronic expansion valve.
			5. The surface of the evaporator is dirty. Clean the
			evaporator.
			6. The fan is damaged. Replace the fan.
			7. The PCB is damaged. Replace it.
			1. Check if the water flow switch is reliably
			connected.
			2. There's air in the circulating water inlet pipe.
			Open the exhaust port of the circulating pump for vacuum.
			3. The water flow switch is damaged. Replace it.
		Mater flow evitate off	4. The water flow is insufficient. Clean the Y-type
	PC	Water flow switch off	filter and ensure that the circulation pipeline is
		protection	smooth.
			5. If the circulating pump does not work, check if the
			power output of the circulating pump on PCB is
			normal.
			6. The circulating pump is damaged. Repair or
			replace it.
			7. The PCB is damaged. Replace it.
		Temp difference	1. Insufficient water flow:
	H1	between water inlet and	a. The water piping is blocked. Check the water
		water outlet is too large	piping and clean the Y-type filter.
			1 1 3

			b. There is air in the water piping. Vacuumize it.
			c. The power of circulation pump is insufficient.
			Change to a larger one.
			d. The circulating pump is damaged. Repair or
			replace it.
			2. The temperature sensor falls off or is damaged.
			Re-fix or replace the temperature sensor.
			1. Check if the refrigerant is sufficient. Check for
	F5	Overheat protection of	leakage, and replenish refrigerant.
		compressor	2. The protection switch is damaged. Replace it.
			3. The PCB is damaged. Replace it.
	P1	AC current protection of	1. The fan is damaged. Replace it.
		outdoor unit	2. The drive board is damaged. Replace it.
			1. Open-phase of the compressor leads. Reconnect
	P2	Current protection of	them.
	P2	compressor	
			2. The drive board is damaged. Replace it.
	P3	AC voltage too high / too	1. Check the power supply.
		low protection of outdoor	2. The drive board is damaged. Replace it.
		unit	
	P4	DC bus voltage too high	1. Check the power supply.
		/ too low protection	2. The drive board is damaged. Replace it.
Protection2	P5	IPM overheat protection	1. Poor ventilation of the heatsink of drive board.
(Check in the			2. The drive board is damaged. Replace it.
background)			1. Compressor overheat protection. Check if the
	P6		refrigerant is sufficient. Check for leakage, and
		Overheat protection of exhaust temp	replenish refrigerant.
			2. The exhaust temperature sensor is damaged.
			Replace it.
			3. The PCB is damaged. Replace it.
			1. The air intake of the evaporator is blocked.
			2. The fan doesn't work or the speed is slow, check
		Overheat protection of	the fan motor or driver board.
	P9	outer coil in cooling	3. The coil temperature sensor is damaged.
			Replace it.
			4. 3. The PCB is damaged. Replace it.
			•
	PH	Environment temp is too high in heating	1. The ambient temperature is higher than the
			protection setting value.
			2. The ambient temperature sensor is damaged.

			Replace it.
			3. The PCB is damaged. Replace it.
		PL Environment temp is too	1. Ambient temperature is lower than $0^{\circ}C$ when
	PL		cooling.
			2. The ambient temperature sensor is damaged.
			Replace it.
			3. The PCB is damaged. Replace it.

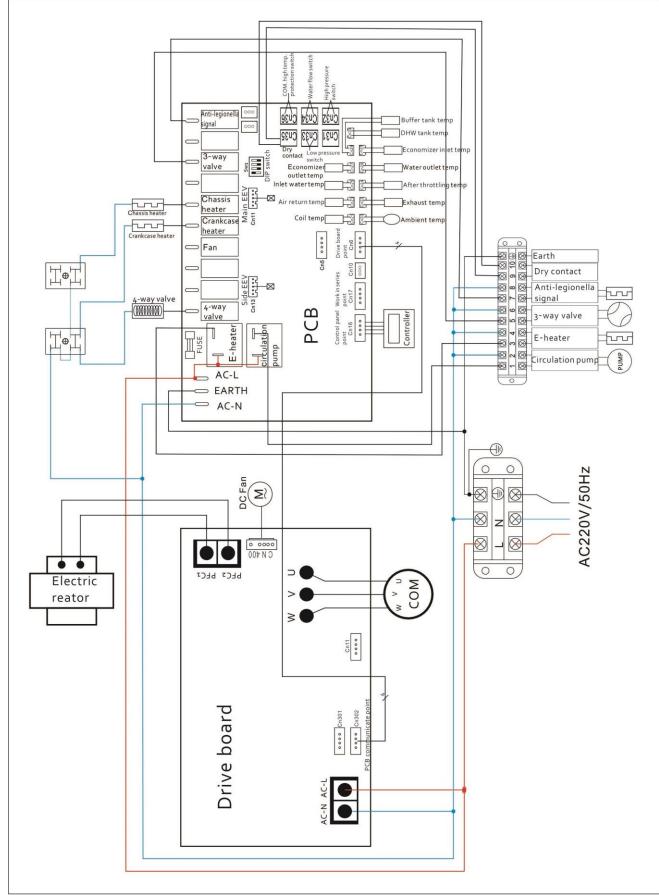
The possible causes and treatment of common failure.

Fault Condition	Possible Causes	Treatment
	◇Power fault	\diamond Turn off the switch, check the Power
The unit doesn't	\diamond Bad connection to the power	source
work	♦ Fuse blow	\diamond Find the causes and renovate them
		\Diamond Replace the fuse
The pump is	\diamond Lack water In the system	\diamond Check the water make-up device and
working but too	\diamond There is air in the water circulation	fill in with water
noisy and the	\diamondsuit Any valve in the system is not open	\Diamond Discharge the air in water system
water is not	◇Filter stoppage	\Diamond Open all valves
cycled		♦ Clean filters
	◇Inadequate refrigerant	◇Leak hunting and fill in standard
	\Diamond bad insulation of the water system	quantity of refrigerant
Low heating	◇Drying filter stoppage	\diamond Improve the heat insulation
capacity	♦ Air side heat exchanger is	\diamond Replace the drying filter
	un-efficient	\diamond Clean the heat exchanger
	\diamond Inadequate water-flow	\diamond Clean the water filter
	◇Power failure	\diamond Check it and solve the problems
	\diamond Compressor contactor destroyed	
The	\diamond Poor connection	\diamond Check and renovate it
compressor	\diamond Overheating protection	\diamond Check and solve the problems
doesn't work	\diamond water outlet temperature is too high	
	\diamond Inadequate water-flow	\diamond Clean the water filter and discharge the air
		in the water system
The	\diamond Liquid refrigerant goes into the	\diamond Check the expansion valve
compressor	compressor	\diamond Replace the compressor
works but too	\diamond interior components destroyed	♦Add in adequate refrigeration oil

noisy	\diamond Inadequate refrigeration oil	
The fan doesn't work	 Capacitor damaged The fans are not fixed well The electromotor burned out Contactor destroyed 	 Replace it Fix it well again Replace the electromotor Replace the Contactor
Compressor works but not heating	 Contactor destroyed Refrigerant leakage Compressor fault 	 Replace the contactor Leak hunting and fill in standard quantity of refrigerant Replace the compressor
Low water-flow protection	 ◇Hydraulic switch destroyed ◇Inadequate water-flow 	◇Replace the switch◇Clean the filter and discharge the air
Excessive discharge pressure	 Too much refrigerant Non-condensable gas in the Refrigeration cycle Inadequate water-flow 	 Draw off the superfluous refrigerant Drive the gas out Check the circulation and increase the flow
Low suction pressure	 Drying filter stoppage Lack of refrigerant Excessive pressure drop in the heat exchanger 	 Replace the filter Leak hunting and fill in standard quantity of refrigerant Check the opening of electronic expansion valve

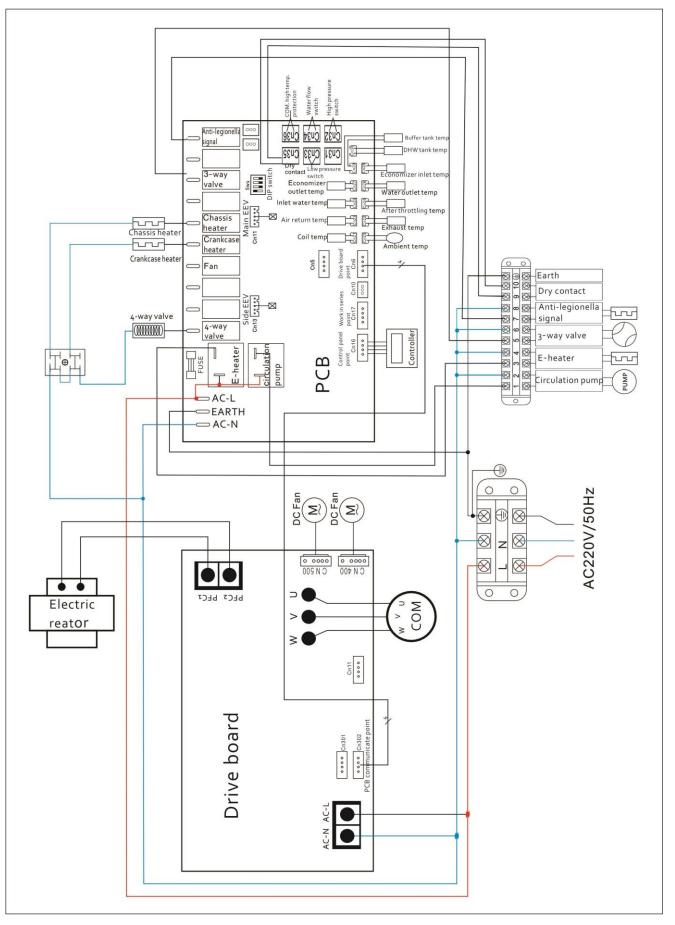
Part VI Wiring Diagram

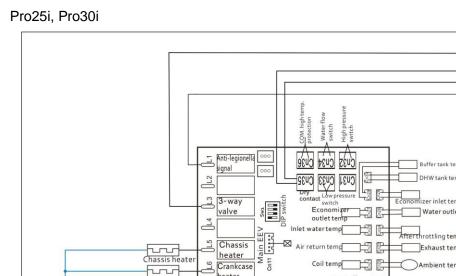
Pro10i, Pro15i

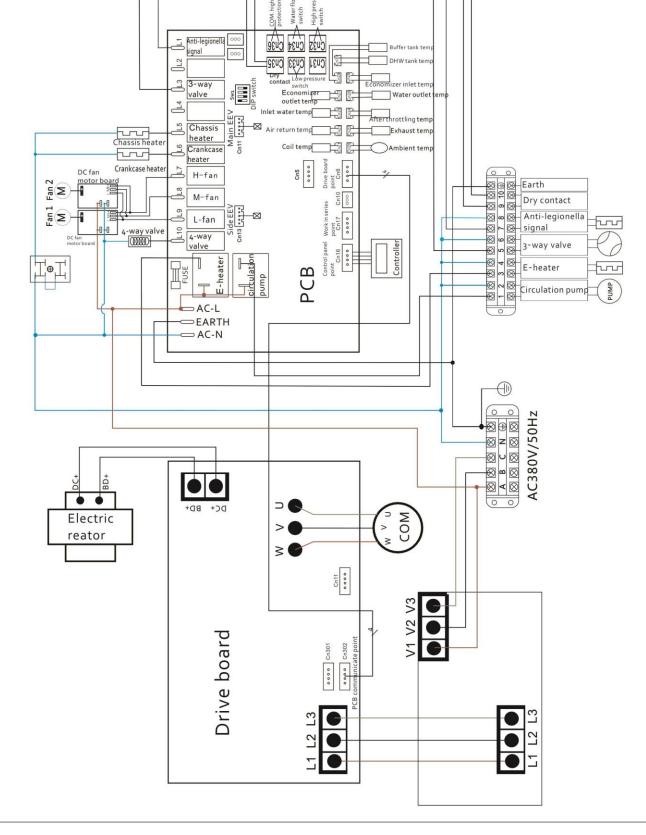


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Pro20i







Disposal

Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities.

Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging you health and well-being.



There won't be a further notice if anything changes as the unit improved. If there is anything difference with rating label, please subject to the rating label on the unit.